

What things can I get tech support with?

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Connectivity/password issues for IMAP, SMTP, POP3, FTP and HTTP.

Basic support for the Control Panel.

Questions regarding your service in terms of features, limits, setup, policies, etc.

Basic support for Statistics Reporting Software.

Server side FrontPage connectivity issues.

Basic configuration information for popular E-mail clients.

Information for domain transfers.

Domain registration issues for domains registered through Your-Site.

Basic CGI configuration information: path to sendmail, path to Perl and general upload and permissions information.

Basic connectivity to MySQL databases hosted by us.

Basic connectivity to the user forums.